



21 March 2023

HON. RAPHAEL PERPETUO M. LOTILLA

Chairman and DOE Secretary

MR. ANTONIO MARIANO C. ALMEDA

Administrator

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

NIA Road, Government Center

Diliman, Quezon City

LR- 014260

**RE: TRANSMITTAL OF 2023 CHARTER STATEMENT AND
STRATEGY MAP AND PERFORMANCE SCORECARD**

Dear Secretary Lotilla and Administrator Almeda,

We respectfully furnish you the SIGNED 2023 NEA Charter Statement and Strategy Map (**Annex A**) and Performance Scorecard (**Annex B**).

Your compliance with GCG M.C. No. 2012-07 and GCG M.C. No. 2023-01 will be highly appreciated.

Very truly yours,


Justice ALEX L. QUIROZ (ret.)
Chairperson

cc: NEA Employees Association



STRATEGY MAP



**NATIONAL
ELECTRIFICATION
ADMINISTRATION**

VISION

A dynamic and responsive NEA that is a vanguard of sustainable rural development in partnership with globally-competitive Electric Cooperatives and empowered Electricity Consumers

MANDATED MISSION

- To promote the sustainable development in the rural areas through rural electrification
- To empower and strengthen NEA to pursue the electrification program and bring electricity, through the Electric Cooperatives as its implementing arm, to the countryside even in missionary or economically unviable areas
- To empower and enable Electric Cooperatives to cope with the changes brought about by the restructuring of the electric power industry

CORE VALUES

Absolute Honesty
Maximum Efficiency
Total Solidarity



NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

		Component			Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2020	2021	2022	2023	
SOCIAL IMPACT	SO 1	To Empower Member-Consumers as Responsible Owners of the Electric Cooperatives							
	SO 2	To Ensure that the Electric Cooperatives Provide Accessible, Adequate, Quality, and Reliable Service							
STAKEHOLDERS	SM 1	Number of Completed and Energized Sitio Projects	Total Actual Completed and Energized Sitio Projects	20.00%	Actual over Target	594	913	1,085	1,085
	SM 2	Number of Consumers Connected	Total Actual Consumers Connected	15.00%	Actual over Target	522,905	582,083	400,000	500,000
	SO 3	To Generate Peak Performance Among Electric Cooperatives to Ensure Competitiveness							
	SM 3	Number of EC Officials and Employees Graduated from Certification / Competency Programs	Absolute Number	5.00%	Actual over Target	1,383	1,670	1,320	1,450
	SM 4	Improved EC Overall Performance Rating from "B" or "C" to at least "A" Rating	Number of Improved EC ÷ Total Number of ECs under "B" and "C"	5.00%	Actual over Target	-	Status Report on the deferral of the 2020 EC Categorization	Deleted	2 ECs
	SO 4	To Enhance Networking to Gain Support for Program Implementation							
	SM 5	Percentage of Satisfied Customers	No. of Satisfied Respondents ÷ Total No. of Respondents	5.00%	Actual over Target (0%= If less than 80%)	100%	99.16%	90%	90%
			Subtotal	50.00%					

"Upholding a Transparent and Responsive GOCC Sector for the Filipino People"

Component					Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2020	2021	2022	2023	
FINANCIAL	SO 5	To Sustain the Organization's Viability and Ensure Accountability and Transparency							
	SM 6	Amount of Loans Facilitated (PHP Billion)	Below Php 350M is 0%. For the amount ≥ Php 350M, 10% is proportionally distributed	10.00%	Actual over Target	0.312	0.583	0.700	0.700
	SM 7	High Collection Efficiency Maintained (%)	$\frac{\sum \text{Total collections} - \text{advanced payments (due for succeeding years)}}{\sum \text{Amortization due for the year}}$	10.00%	Actual over Target	98.58%	98.36%	98.23%	97.57%
	SM 8	Budget Utilization Rate (BUR)							
		a. Subsidy Utilization Rate – Obligation	$\frac{\text{Total Obligated Subsidy} \div \text{Total COB from Subsidy}}{\text{(both net of PS Cost)}}$	3%	Actual over Target	N/A	N/A	90%	90%
		b. Subsidy Utilization Rate – Disbursement	$\frac{\text{Total Disbursement} \div \text{Total Obligations}}{\text{(both net of PS Cost)}}$	3%	Actual over Target	N/A	N/A	90%	90%
		c. Corporate Funds Utilization Rate (CO & MOOE) – Disbursement	$\frac{\text{Total Disbursement} \div \text{Total Corporate Fund}}{\text{(both net of PS Cost)}}$	4%	Actual over Target	N/A	N/A	90%	90%
				Subtotal	30.00%				

Component					Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2020	2021	2022	2023	
INTERNAL PROCESS	SO 6	To Upgrade Organizational Infrastructures							
	SM 9	Percentage of Sitio Electrification Projects Funded that are Fully Compliant with NEA Standards and Specifications	Total Compliant Projects ÷ Total Funded Projects	5.00%	Actual over Target	35.03%	72.47%	75% of projects done as of end of September 2022	75% of projects done as of end of September 2023
	SM 10	Percentage of Sitios Completed and Energized Within 180 Calendar Days from Release of Funds to ECs	Actual percentage of sitios completed and energized within 180 days from release of funds to ECs ÷ Total number of sitios funded	5.00%	Actual over Target	42.59%	80.50%	75%	75%
			Subtotal	10.00%					
LEARNING AND GROWTH	SO 7	To Enhance Human Resources' Knowledge, Skills and Behavioral Competencies							
	SM 11	Compliance to Quality Standards	Actual Accomplishment	5.00%	All or Nothing	Recertification Audit Passed	Surveillance Audit Passed	Surveillance Audit Passed	Recertification Audit Passed
	SM 12	Percentage of Employees with Required Competencies Met	Total Number of Employees with Required Competencies Met ÷ Total Number of Employees	5.00%	All or Nothing	71.68% (205/286)	77.77% (231/297)	Increase from 2021 Competency Level	Increase from 2022 Competency Level
			Subtotal	10.00%					
		TOTAL	100.00%						

For GCG:


JUSTICE ALEX L. QUIROZ (RET.)
Chairperson

For NEA:


MR. ANTONIO MARIANO C. ALMEDA
Administrator